# **MX Error Codes**

- E0 Not Used
- E1 Not Used
- E2 Not Used
- E3 Not Used
- E4 A/D Reference
- E5 Fence Input
- E6 Earth Input
- E7 Return Input
- E8 Pulse Detection
- E9 Mains Detection
- E10 Charging Capacitor
- E11 Not Used
- E12 Not Used
- E13 Not Used
- E14 Cap voltage Sense
- E15 Not Used
- E16 Incorrect Install

## UNDERSTANDING THE ERROR MESSAGE AND FAULT FINDING

### E4 A/D Reference

Microcontroller A/D reference pin is reading low. Normal operation can not continue as all A/D readings will be incorrect.

| Possible causes:                                       | Possible solutions:                |
|--|------------------------------------|
| Voltage on microcontroller A/D<br>reference pin I slow | Check voltage reference circuitry. |
| •  | Replace voltage reference U108     |
|  | Check 15 V supply.                 |

#### E5 Fence Input

A fence input fault is indicated if the fence input voltage measurement circuitry is continuously reading a full scale measurement.

| Possible causes:                      | Possible solutions:                |
|---------------------------------------|------------------------------------|
| Some fault in the fence input         | Check for solder bridges and other |
| voltage circuitry is a low reading on | faults with measurement circuitry. |
| the fence A/D pin.                    | (Micro pin 18 especially)          |

# E6 Earth Input

A earth input fault is indicated if the earth input voltage measurement is continuously reading a full scale measurement.

| Possible causes:                      | Possible solutions:                |
|---------------------------------------|------------------------------------|
| Some fault in the fence input         | Check for solder bridges and other |
| voltage circuitry is a low reading on | faults with measurement circuitry. |
| the fence A/D pin.                    | (Micro pin 16 especially)          |

# E7 Return Input

A return input fault is indicated if the return input voltage measurement is continuously reading a full scale measurement.

| Possible causes:                      | Possible solutions:                |
|---------------------------------------|------------------------------------|
| Some fault in the fence input         | Check for solder bridges and other |
| voltage circuitry is a low reading on | faults with measurement circuitry. |
| the fence A/D pin.                    | (Micro pin 17 especially)          |

# E8 Pulse Detection

The microcontroller checks the fence pulse detection circuitry is operating by checking that each time the SCRs are triggered a corresponding fence pulse is detected. This ensures the pulse detection circuitry is operating correctly so the energizer can respond to the remote control.

| Possible causes:                                      | Possible solutions:  |
|---|--|
| Pulse detection signal staying high<br>or low.        | Check pulse detection circuitry  |
|   | Check for loose connection of<br>capacitor board wireset to J105   |
| Pulse detect signal not received when SCRs triggered. | Check the storage Capacitors are charging.   |
|   | If the Energizer pulsed then<br>displayed E8 then the problem is<br>with the pulse detection circuitry.  |
|   | If the Energizer charges the storage<br>capacitors up and then goes E8<br>then check the SCRs and triggering<br>circuitry (both primary and turbo) |
|   | Solder fault on C3 or C4.  |

This Energizer triggers both the storage capacitor SCRs and the charging circuit triac on the mains zero crossing to minimise RFI and to reduce components being over stressed. If the mains signal is absent for greater than 125 ms the mains detection fault is indicated.

| Possible causes:                   | Possible solutions:   |
|------------------------------------|---|
| Fault on mains detection circuitry | Check for solder bridges and other faults on the main s detection circuitry. (Micro pin 2 especially) |
|                                    | Energizer Board – R14, D14,D16  |
|                                    | Control Board – Micro pin 2. LN100  |

## E10 Capacitor Charging

The E10 error message indicates the two following fault conditions:

 To test if the triac is operating correctly the desired capacitor voltage is compared with the actual measured capacitor voltage before the storage capacitors are discharged. If the measurement voltage is 100 volts greater than the desired voltage the fault condition is set. In this event the Energizer will display the E10 message and disable the Energizer for a 3 second retest period.

| Possible causes:                            | Possible solutions:                       |
|---|---|
| Triac is faulty and has gone short circuit. | Replace triac Q2.                         |
| A short circuit between triac               | Remove short circuit C9-C12               |
| cathode and anode.                          | Energizer Board Q2, R15                   |
|   | Control Board 6, R101, R106, Micro pin 23 |
|   | Check 15V rail.                           |
|   | Solder fault on C3 or C4.                 |

2) If the Energizer is then switched off and then on again, it is possible that the capacitor voltage could be above the normal maximum operating level of 900 V. In this event the Energizer will display the E10 message and disable the Energizer until the capacitor voltage is internally discharged to the standard capacitor voltage (version 1 is 650 V and versions 2 & 3 is 500V), then the Energizer will start operating as per normal.

| Possible causes:             | Possible solutions:           |
|------------------------------|-------------------------------|
| Normal operation – Capacitor | Allow capacitors to discharge |

| Voltage is higher than it should be  |                                 |
|--------------------------------------|---------------------------------|
| Triac charging storage capacitors in | Replace faulty triac and allow  |
| an uncontrolled manner.              | storage capacitors to discharge |

### E14 Capacitor Voltage Sense

A capacitor voltage sense fault is indicated if the voltage measurement continuously reads a full scale measurement.

| Possible causes:  | Possible solutions:                    |
|---|--|
| A high signal is present on the capacitor voltage (CV) pin. | Check for solder bridges in CV circuit |
|   | Energizer Board R3, R9                 |
|   | Control Board Micro pin 19             |

#### E16 Incorrect Installation

An installation fault is indicated if the output terminals are connected incorrectly. The fault condition checked every 3 seconds with a pulse.

| Possible causes:  | Possible solutions:  |
|---|--|
| Normal Operation – Fence output terminal connected to earth connection. | Remove output terminal from earth connection, and connect earth output terminal to earth connection. |
| Faulty Readings   | Check fence pulse measurement<br>circuitry   |